

Coaching, Counseling and Discipline

Managers have an important role in the performance of their staff. Coaching, counseling and discipline is an integral part of a managers job. Attend this webinar to learn the key traits that a manager should have to be able to coach their employees to success. In addition, managers will learn techniques on how to:

- ◆ effectively express expectations
- ◆ get the best performance possible
- ◆ give guidance, training, advice and on-going help
- ◆ address what went wrong and how to improve
- ◆ apply effective and appropriate consequences

This seminar is designed for any one who currently or who will supervise others.

Date: Wednesday, March 23, 2011
Time: 2:00 pm — 3:30 pm
Speaker: Sandra Montoya, President/Owner
HR&M
Price: \$125 (per call in) —20% Discount for Texas HR Council Members

This webinar is one in a series scheduled for this year. Other webinars this year include: 2011 Legal Update, 2011 Healthcare update, Executive Compensation, Team Building, Motivating Employees and More! See Calendar at www.cuer.coop.

To register or for more information e-mail Susan Looney, CUER at slooney@tcu.coop or call 1-800-442-5762 ext. 6431. Fax registration to 469-385-6531.

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HR Council Member? Yes No

2011 HR Webinar Series

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